



ORIENTATION UPDATE

CANADIAN ORIENTATION ABROAD ORIENTATION CANADIENNE À L'ÉTRANGER COA - OCE

FINAL REPORT – STATISTICAL SUMMARY

Project Year 2014-2015

Submitted to

Citizenship and Immigration Canada

EXECUTIVE SUMMARY

Since the inception of the project in 1998, COA served **188,471** participants.

In fiscal year 2014-2015, **14,034** visa-ready migrants received orientation through the COA project, which is 17% higher than the number of cases trained in 2013-2014 and the second busiest training year since the inception of the project. 58% of those trained were refugees, which contrast with the cumulative numbers presented in the table below, where refugees represent 45% of the overall caseload trained since 1998.

The vast majority of clients (92%) referred to COA by CIC missions abroad received services during the reporting period. COA continued to expand its outreach by opening two new training sites (Mexico and Ecuador) and provided training in **48 locations** worldwide. A total of **578 orientation sessions** were offered.

➤ **Cumulative number of participants since 1998:**

Fiscal Year	Number of Participants Trained	Refugees		Economic Immigrants		Family Class		Caregivers	
		Number of Participants	%	Number of Participants	%	Number of Participants	%	Number of Participants	%
1998-99	773	773	100%	-	0%	-	0%	-	0%
1999-00	8,222	8,222	100%	-	0%	-	0%	-	0%
2000-01	4,949	4,949	100%	-	0%	-	0%	-	0%
2001-02	7,432	3,759	51%	1,712	23%	1,961	26%	131	0%
2002-03	9,582	2,630	27%	4,121	43%	2,377	25%	454	5%
2003-04	12,681	3,591	28%	3,808	30%	3,911	31%	1,371	11%
2004-05	11,906	4,774	40%	4,856	41%	-	0%	2,276	19%
2005-06	13,116	2,912	22%	6,220	47%	2,262	17%	1,722	13%
2006-07	13,831	3,625	26%	4,651	34%	2,528	18%	3,027	22%
2007-08	14,629	4,374	30%	4,799	33%	2,452	17%	3,004	21%
2008-09	13,225	5,295	40%	4,600	35%	2,241	17%	1,089	8%
2009-10	13,800	5,558	40%	5,126	37%	2,052	15%	1,064	8%
2010-11	13,104	6,415	49%	3,954	30%	1,524	12%	1,211	9%
2011-12	13,945	6,801	49%	4,072	29%	1,895	14%	1,177	8%
2012-13	11,261	4,650	41%	3,943	35%	1,889	17%	779	7%
2013-14	11,981	7,432	62%	2,636	22%	1,424	12%	489	4%
2014-15	14,034	8,172	58%	2,275	16%	1,968	14%	1,619	12%
TOTAL	188,471	83,932	45%	56,642	30%	28,484	15%	19,413	10%

➤ **Diversity of trained caseload in each COA site:**

COA Site	Total number of participants	Percentage of Refugees	Percentage of Economic Immigrants	Percentage of Family Class Immigrants	Percentage of Caregivers to Canada
COA Colombia	412	2%	90%	8%	0%
COA Ecuador	143	100%	0%	0%	0%
COA Egypt	138	100%	0%	0%	0%
COA Ethiopia	192	100%	0%	0%	0%
COA Ghana	333	100%	0%	0%	0%
COA Jordan	316	100%	0%	0%	0%
COA Kenya	1,539	100%	0%	0%	0%
COA Lebanon	2,381	96%	3.5%	0.5%	0%
COA Malaysia	181	100%	0%	0%	0%
COA Nepal	439	100%	0%	0%	0%
COA Pakistan	463	30%	63%	7%	0%
COA Philippines	4,981	0%	30%	37%	33%
COA Russia	87	100%	0%	0%	0%
COA Sri Lanka	166	66%	11%	23%	0%
COA Sudan	762	100%	0%	0%	0%
COA Turkey	1,501	100%	0%	0%	0%
TOTAL	14,034	58%	16%	14%	12%

➤ **Key demographics:**

- **Women** were represented by 7,292 individuals, or 52% of the reporting year caseload;
- **Primary Applicants** were represented by 7,293 individuals, or 52% of the reporting year caseload;
- **Youth Refugees** (aged 10-19 years old) were represented by 2,230 individuals, or 27% of the reporting year refugee caseload.
- **Camp-based Refugees** were represented by 1,674 individuals, or 20% of the reporting year refugee caseload;
- Participants with **no formal education** were represented by 1,089 individuals, or 8% of the reporting year caseload;
- Participants with **post-secondary or post-graduate degrees** were represented by 5,400 individuals, or 38% of the reporting year caseload;
- Participants who were **provided orientation in their mother tongue** were represented by 7,845 individuals, or 55% of the reporting year caseload;
- Participants with **French as their mother tongue** were represented by 188 individuals, or 2.4% of the reporting year caseload;
- **Investor Class participants** were represented by 9 individuals, or 0.4% of the reporting year Economic immigrant caseload.

➤ **Participants' Nationalities:**

COA Sites	April 2014 to March 2015
COA Colombia	Colombian, Cuban
COA Ecuador	Colombian, Ecuadorean
COA Egypt	Eritrean, Ethiopian, Iranian, Iraqi, Somali, Sudanese
COA Ethiopia	Eritrean, Ethiopian, Somali, Sudanese
COA Ghana	Central African, Congolese, Eritrean, Gambian, Ivorian, Liberian, Pakistani, Rwandan, Sierra Leonean, Somali, Sudanese, Tibetan, Togolese
COA Jordan	Iraqi, Jordanian, Somali, Syrian
COA Kenya	Burundi, Congolese, Eritrean, Ethiopian, Namibian, Rwandan, Somali, Sudanese, Zimbabwe
COA Lebanon	Afghan, Arab, Congolese, Egyptian, Eritrean, Ethiopian, Iranian, Iraqi, Lebanese, Palestinian, Sudanese, Syrian, Stateless
COA Malaysia	Afghan, Burmese, Iranian, Iraqi, Pakistani, Somali, Sri Lankan, Syrian, Sudanese
COA Nepal	Bhutanese, Indian, Nepalese
COA Pakistan	Afghan, Iranian, Pakistani, Somali
COA Philippines	Chinese, Filipino, Indian, Iranian
COA Russia	Afghan, Uzbek
COA Sri Lanka	Pakistani, Sri Lankan
COA Sudan	Eritrean, Ethiopian, Somalia
COA Turkey	Afghan, Iranian, Iraqi, Somali, Syrian

➤ **Destination Provinces:**

Destination Province	ON	QC	BC	AB	MB	SK	NS	NB	NL	PE	NT	NU	YT	UN K	TOTAL
Colombia	22	367	1	14	2	4	0	0	2	0	0	0	0	0	412
Ecuador	5	81	5	1	3	1	2	0	0	0	0	0	0	45	143
Egypt	42	0	4	16	47	11	0	2	8	5	0	0	0	3	138
Ethiopia	42	0	3	42	56	13	15	6	14	0	0	0	0	0	192
Ghana	53	87	6	29	11	4	7	16	32	0	0	0	0	88	333
Jordan	187	27	23	29	12	19	11	0	1	7	0	0	0	0	316
Kenya	94	91	46	88	114	22	8	3	4	2	0	0	0	1067	1539
Lebanon	956	750	215	215	52	57	30	99	24	8	0	0	0	0	2381
Malaysia	56	26	17	26	47	4	2	2	1	0	0	0	0	0	181
Nepal	68	48	0	43	9	10	15	0	1	4	0	0	0	241	439
Pakistan	290	37	10	58	20	24	24	0	0	0	0	0	0	0	463
Philippines	1654	136	893	999	978	250	21	24	10	1	8	1	6	0	4981
Russia	25	46	7	0	0	4	5	0	0	0	0	0	0	0	87
Sri Lanka	131	0	8	6	6	0	2	12	1	0	0	0	0	0	166
Sudan	157	13	11	115	289	105	10	47	15	0	0	0	0	0	762
Turkey	807	111	415	84	30	29	12	8	5	0	0	0	0	807	1501
TOTAL	4589	1820	1664	1765	1676	557	164	219	118	27	8	1	6	1444	14034

Please note that **1,444** refugee participants **did not** have a confirmed destination upon attending the COA session. This represents 17% of the refugee caseload, which is 3% higher than the number of clients without a confirmed destination in fiscal year 2013-2014.

➤ **Training Locations:**

COA Site	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Locations Served
COA Colombia	Bogotá, Colombia	Bogotá, Colombia; Guantánamo Bay, Cuba	Bogotá, Colombia	Bogotá, Colombia	2
COA Ecuador	Quito, Ecuador	Quito, Ecuador	Quito, Ecuador	Quito, Ecuador	1
COA Egypt	Cairo, Egypt	Cairo, Egypt	Cairo, Egypt	Cairo, Egypt	1
COA Ethiopia	Addis Ababa, Ethiopia	Addis Ababa, Ethiopia	Addis Ababa, Ethiopia	Addis Ababa, Ethiopia	1
COA Ghana	Accra, Ghana; Farchana, Chad; N'Djamena, Chad	Accra, Ghana; N'Djamena, Chad; Douala, Cameroon;	Accra, Ghana; Kinshasa, DRC; Lagos, Nigeria; Lome, Togo; N'Djamena, Chad	Accra, Ghana; Dakar, Senegal; Ouagadougou, Burkina Faso; Freetown, Sierra Leone; Conakry, Guinea	11
COA Jordan	Amman, Jordan	Amman, Jordan	Amman, Jordan	Amman, Jordan	1
COA Kenya	Nairobi, Kenya; Kigali, Rwanda; Kigoma, Tanzania; Harare, Zimbabwe; Tongogara Camp, Zimbabwe	Dadaab Camp, Kenya; Dzaleka Camp, Malawi; Kakuma Camp, Kenya; Kampala, Uganda; Kigali, Rwanda; Kigoma, Tanzania; Nairobi, Kenya; Pretoria, South Africa	Dukwi Camp, Botswana; Kampala, Uganda; Kigali, Rwanda; Mayukwayukwa Camp, Zambia; Nairobi, Kenya	Kigoma, Tanzania; Nairobi, Kenya	13
COA Lebanon	Beirut, Lebanon; Masnaa border, Lebanon	Beirut, Lebanon; Masnaa border, Lebanon	Beirut, Lebanon; Masnaa border, Lebanon	Beirut, Lebanon; Masnaa border, Lebanon	2
COA Malaysia	Kuala Lumpur, Malaysia	Kuala Lumpur, Malaysia	Kuala Lumpur, Malaysia	Kuala Lumpur, Malaysia	1
COA Nepal		Damak, Nepal; Beldangi Camp, Nepal; Sanischare Camp, Nepal		Damak, Nepal	3
COA Pakistan	Islamabad, Pakistan; Karachi, Pakistan; Lahore, Pakistan; Peshawar, Pakistan	Islamabad, Pakistan; Karachi, Pakistan; Lahore, Pakistan	Islamabad, Pakistan; Karachi, Pakistan; Lahore, Pakistan	Islamabad, Pakistan; Karachi, Pakistan; Lahore, Pakistan; Peshawar, Pakistan	4
COA Philippines	Manila, Philippines	Manila, Philippines	Manila, Philippines	Manila, Philippines	1
COA Russia		Almaty, Kazakhstan; Bishkek, Kyrgyzstan; Dushanbe, Tajikistan		Moscow, Russia	4
COA Sri Lanka	Colombo, Sri Lanka	Colombo, Sri Lanka	Colombo, Sri Lanka	Colombo, Sri Lanka	1
COA Sudan	Khartoum, Sudan	Khartoum, Sudan	Khartoum, Sudan	Khartoum, Sudan	1
COA Turkey	Istanbul, Turkey	Istanbul, Turkey	Istanbul, Turkey	Istanbul, Turkey	1
TOTAL	24	33	25	25	48

During fiscal year 2014-2015, COA delivered sessions in **38 countries** and **48 locations**, including **eight refugee camps**. This represents a 26% increase in number of training locations compared to the previous fiscal year.

➤ **Number of COA sessions per training site:**

COA Sites	Number of sessions	Number of training hours	Number of training days
COA Colombia	42 sessions	8 hours	1-day session
COA Ecuador	11 sessions	15 hours	3-day session
COA Egypt	10 sessions	15 hours	3-day session
COA Ethiopia	15 sessions	15 hours	3-day session
COA Ghana	23 sessions	15 hours	3-day session
COA Jordan	17 sessions	15 hours	3-day session
COA Kenya	63 sessions	15 hours	3-day session
COA Lebanon	95 sessions	8 and/or 15 hours	1 and/or 2-day session
COA Malaysia	14 sessions	15 hours	3-day session
COA Nepal	15 sessions	15-25 hours	3-day session
COA Pakistan	26 sessions	8 to 15 hours	1 and/or 3-day session
COA Philippines	131 sessions	8 hours	1-day session
COA Russia	6 session	15 hours	3-day session
COA Sri Lanka	17 sessions	8 and/or 15 hours	1 and/or 3-day session
COA Sudan	35 sessions	15 hours	3-day session
COA Turkey	58 sessions	15 hours	3-day session
TOTAL	578 sessions	Average of 14 hours	Average of 2 day-session (all categories)

The average duration of a session in this reported quarter was **14 hours**. Sessions for Federal Skilled Workers, Provincial Nominees, Family Class immigrants, Caregivers and Investors continue to be **one-day long** (8 hours/day). Length of sessions for refugees depends on location and perceived needs. Sessions for refugees living in urban areas tend to be **three-days long**, while camp-based refugees can, under specific conditions, access a **five-day** training session.